The Lime Centre
Hazeley Road
Morestead
Winchester
SO21 1LZ

Quality Policy

The Lime Centre is focused on meeting the needs and expectations of our customers, endeavouring to achieve a high level of customer satisfaction. We strive to maintain excellence in all aspects of our operations, from procurement to customer service.

1. The Lime Centre is committed to:

1.1 Supplying products that meet all relevant industry standards and customer specifications, adhering to relevant legal and regulatory requirements to ensure the highest standards of quality.
1.2 Ensuring our customers are satisfied with our services by understanding and meeting their requirements.
1.3 Improving our services through regular review and comprehension of customer feedback.
1.4 Training our employees to ensure they are skilled and knowledgeable about our products and quality standards.
1.5 Ensuring that employees can perform their tasks adequately within the required timeframes without negatively impacting the quality of our services.
1.6 Building relationships with suppliers to ensure the quality and reliability of our materials.

2.To achieve such commitments, The Lime Centre has established the following quality objectives:

2.1 To comprehend and understand customer feedback so that our services can be improved accordingly.
2.2 To develop employee training to enhance knowledge and skills.
2.3 To inspect supplier products to ensure they meet quality requirements.
2.4 To evaluate risks associated with our services, products and processes to mitigate potential defects.
2.5 To communicate this quality policy, along with any revisions, to relevant parties.

The Lime Centre is committed to the continuous improvement of our quality management system. By regularly reviewing our processes, seeking feedback, and staying informed of industry best practices, we aim to enhance our product quality and customer satisfaction continually

Name: Nigel Wright

Position: Company Director

Signature:

Date: 01/11/2026